

CUSTOMER SURVEY – Thank you for helping us to update our records! Date _____

Name _____

Address _____ City _____ State _____ Zip _____

Home Phone _____ Cell Phone _____ Work Phone _____ Other _____

Email Address _____ Customer Signature _____

Check all that apply

1. Do you have a(n): ___ FNBB Visa Card ___ Debit Card ___ ATM Card ___ Business Debit Card

2. Do you use: ___ On-Line Banking ___ On-Line Bill Pay ___ Money Line

3. Have you ever had a loan with us? ___ Yes ___ No If so, what type: _____

4. Do you anticipate needing loan in the future? When: ___ 0-3 months ___ 4-8 months ___ 9-12 months

What type of loan are you interested in? ___ Home Mortgage ___ Auto ___ Business ___ Personal ___ Other

5. What can we do to be of better service to you?

For Office Use Only

Employee _____ Date _____

_____*Officer* _____*Computer Updated* _____*MO* _____*FLWP* _____*RSPNS*